

## Membership conditions

As a member of the TILLIG-TT-CLUB we offer you a large range of exclusive services and offers concerning all aspects of your TT model railway hobby. Your membership of the TT Club includes the following annual benefits:

### Club exclusive models:

By means of your membership of the TILLIG TT Club, you are entitled to purchase exclusive Club models that are only produced for you as a club member. This includes annually:

- a TT traction unit, which is available as a kit for our workshop and also as a finished model,
- at least one exclusive TT model which stands out due to (a) an exclusive load or (b) due to a design variant which is appearing for the first time in this form and
- additional models in attractive colouring and inscription variants of the most diverse epochs and railway companies.

### Free Club Annual Model or Junior Annual Model:

The essential part of your club benefits is the credit voucher for a free Club Annual Model (a Junior Annual Model for junior members), which you can redeem to extend your own TT collection year by year by the addition of a very special carriage. Alternatively, you also have the option of receiving a total discount of 20.00 EUR on the purchase of Club Exclusive models of the current year instead of the annual model. This ruling does not apply to junior memberships.

### Annual club meeting:

Our annual club meeting provides you with the opportunity of sharing your passion for your TT hobby with other TT model railway enthusiasts. The main highlight of the Club Meeting is - in addition to numerous other actions - the workshop, where you can assemble your own locomotive, but obviously, under the expert guidance of our employees.

### Club magazine "Club aktuell" (Club latest news)

With our club magazine we offer you our latest company news four times year. Here you will find topics concerning all aspects of our TT models and their prototypes, background reports from our company, information on technology, set construction and train formation, delivery dates of our latest products, interesting insider information for you as a club member and much more besides. At the same time you obtain an annual directory together with the fourth edition of "Club aktuell".

### Free TILLIG-TT catalogue and TILLIG-TT Brochure of new releases:

As a member of the TILLIG-TT-Club you annually receive an extensive TT catalogue by redeeming a voucher at your TILLIG specialist retailer. Together with your club magazine, we also provide you with the brochures for the TT new releases and TT autumn new releases that we will be publishing during the course of the year.

### TILLIG Hobby calendar: Accompanied by TT throughout the year:

With the fourth edition of the year, we also send you a hobby wall calendar in A3 format, together with the "Club aktuell" magazine, which informs you about all the important TILLIG events of the following year.

### Exclusive Club present:

As a club member you receive an exclusive club present once a year with the fourth club delivery of the year.

### Newsletter and online offers:

If you register for it we regularly offer you a Club Newsletter with our latest company news. Using your personal access data, which you receive after sending the corresponding contact form, you can access an exclusive club area of the homepage [www.tillig.com](http://www.tillig.com). This contains, among other things, an archive of previously released club models as well as a selection of earlier printed matter from Zeuke, BTTB and TILLIG as well as the TILLIG-TT-Club that you can download.

### Personal support for you as a club member:

The personal support of our club members is very important to us: The employees of our Modellbahn-Galerie (Model railway gallery) in Sebnitz are available to answer your questions and requests on site (see [www.tillig.com](http://www.tillig.com) for the opening hours), as well as our customer service team in providing you with competent advice and the sale of spare parts. In addition we offer you a hotline service every Thursday from 3:00 pm until 6:00 pm to answer any questions you may have concerning your TILLIG-TT-Club.

### 10 % price discount on the TILLIG-TT range, TT spare parts and fees for participation in Gallery workshops:

You receive a 10 % discount on all retail outlet prices as a Club member for all TILLIG-TT products which you purchase in TILLIG's Modellbahn-Galerie. The Club and Gallery models as well as promotional goods are excluded from this discount. We also grant you a 10 % price discount on spare parts, which you purchase from our factory. We also offer this 10 % discount for the participation fees of our workshops which take place in the Modellbahn-Galerie. The discount cannot be combined with any other promotions of the Modellbahn-Galerie.

### Reduction on entrance fees:

Members of the TILLIG-TT Club enjoy special benefits at a number of events. They can also include reductions at various model railway fairs and exhibitions, at selected cultural events and on museum entrance fees.

## **Entrance to the TILLIG factory museum**

Club members have free admission to the TILLIG factory museum in Sebnitz, regardless of the number of times they have visited the museum.

## **Club Card:**

Your personal Club Card identifies you as a TILLIG-TT-Club member and grants you a number of advantages: The Club Card entitles you to free admission to the annual club meetings and to the TILLIG factory museum. Furthermore, the Club card guarantees the aforementioned discounts on TILLIG items and other benefits.

## **25 % discount credit voucher in your personal anniversary year:**

Both in the 10<sup>th</sup> and also in the 25<sup>th</sup> of an uninterrupted club member you will receive a discount credit voucher for a purchase at TILLIG's Model railway gallery. Using this credit voucher you receive a one-off 25 % price discount on the store prices of the Gallery. The Club and Gallery models of the current year are excluded from this discount. The voucher cannot be combined with other promotions of the Modellbahn-Galerie.

*Other things you should also know:*

## **Registration:**

We offer a full and a junior membership (for children up to the age of 16). Foreign club members are partly cared for by the respective country organisations, we will be happy to send you information on request. You register as a member of the TILLIG-TT Club in writing. The Club registration can be cancelled in writing within a period of 14 days, the date of the post stamp applies. Our club membership always applies for the calendar year - i.e. from January until December. The membership shall commence upon confirmation of registration by TILLIG Modellbahnen GmbH and allocation of a membership number. It commences in the year in which the membership was paid. All the club benefits are also subsequently rendered for the ongoing year for as long as stocks last.

## **Annual membership fee:**

We offer the aforementioned club benefits for an annual membership fee of:

- Full members (Germany): € 56.00,
- Junior members (Germany): € 39.00,
- Outside Germany: Special conditions apply here, depending on the country either € 56.00 or € 88.00, we will be happy to provide you with information upon request.

All the prices include the statutory rate of VAT. The amount shall be due for payment by the end of January of the respective year of membership.

## **Termination of membership:**

The membership of the TILLIG-TT-Club shall be automatically extended by 1 year if it is not terminated by the club member in writing at least 2 months before the end of the year. Please note that if the membership is not paid and after two unsuccessful reminders have been sent that the membership shall automatically expire.

## **Change of membership fee and club benefits:**

We reserve the right to make changes to the annual membership fees or these membership conditions. In the event of any potential changes we will be inform you in good time of this in advance. Your right to exceptionally terminate the membership in this case with a notice period of three weeks is linked with this.

## **Goods deliveries:**

- (1) The delivery of the free TT catalogues and Club Annual or Junior Models is usually performed by a TILLIG retailer. These club services are ordered from the retailer using a voucher. This is sent to the club member with the 3<sup>rd</sup> edition of "Club aktuell" respectively. A delivery cannot be guaranteed for orders of the aforementioned free services which are not submitted in good time by the end of the ordering deadline. We only deliver while stocks last. This regulation concerning the ordering deadline for the annual model of the current year does not apply for re-registrations.
- (2) The Club Magazine is sent directly to the Club members.
- (3) For goods deliveries within Germany, we charge a flat rate shipping fee of € 7.50, this flat rate is waived for order values of € 100.00 or more.
- (4) The shipping costs for goods deliveries outside of Germany are calculated depending on the respective destination country. We will be happy to provide you with information concerning this upon request.

## **Payment:**

We offer a SEPA direct debit and advance payment as modes of payment. If you opt for a direct debit authorisation, the annual membership fee and all invoice amounts for club services and orders from the TILLIG range are conveniently debited from your bank account by SEPA direct debit. Where advanced payment has been agreed upon the club members pay the annual membership fee themselves. In the case of goods deliveries an advanced payment invoice will be sent. The delivery was made following the receipt of payment in our account. All the goods shall remain our property until full payment has been received.

## **Data protection:**

The new EU General Data Protection Regulation (GDPR) entered into force on 25 May 2018. Data protection has been significantly strengthened for the citizens of the European Union in this way. Our privacy policy can be seen at all times on our homepage at [www.tillig.com/datenschutz.html](http://www.tillig.com/datenschutz.html). Using it we provide you with an overview of the processing of your personal data at TILLIG Modellbahnen and the extended rights that result from it for you.